

Corporate Message Architecture April 12, 2010

Our Mission:

We enable greatness in people and organizations everywhere.

Our Vision:

Our vision is to profoundly impact the way billions of people throughout the world live, work, and achieve their own great purposes.

Our Values:

Commitment to Principles.

- We are passionate about our content and strive to be models of the principles and practices we teach.
- Lasting Customer Impact.
- We are relentless about delivering on our promise to our customers. Our success comes only with their success.

• Respect for the Whole Person.

- We value each other and treat each person with whom we work as a true partner.

• Profitable Growth.

- We embrace profitability and growth as the lifeblood of our organization; they give us the freedom to fulfill our mission and vision.

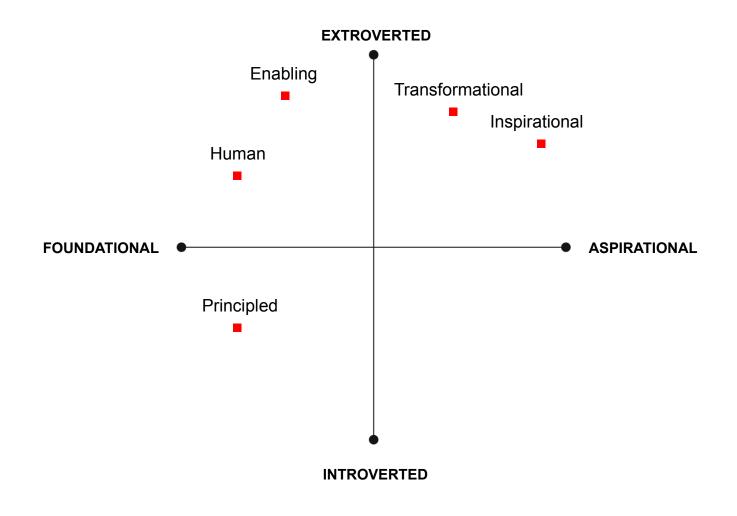
Corporate Definition:

FranklinCovey is a global training, consulting and implementation company that specializes in organizational leadership and individual effectiveness.

Point of Innovation:

Proven, principle-based intellectual property and solutions that enable greatness in individual lives, organizations, and communities.

Corporate Personality Traits Matrix:



Corporate Personality Traits Definitions:

Principled > Universal, timeless principles and careful research are the foundation upon which our organization, intellectual property and solutions are built.

Human > Our solutions are personal, attainable, practical and relevant—regardless of application.

Inspiring > We're passionate, visionary and innovative. We inspire these traits in others.

Transformational > Everything we do leads to significant, lasting change because we change paradigms rather than teaching techniques.

Enabling > We empower people to achieve proven results that positively affect lives, teams, organizations, and societies.

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MAIN VALUE PROPOSITION

BENEFIT STATEMENTS

FranklinCovey solutions enable greatness in individuals, teams, organizations and communities through relevant, significant and lasting change.

The Greatness Realization

- Greatness has indispensable value. It can be predicted, taught, achieved, and sustained. The cognitive process of striving toward it brings exponential benefits.
- Greatness is realized through significant contribution that moves beyond self interest.
- Greatness is defined by personal, organizational and societal relationships, characterized by high levels of trust.

Magnified Human Potential

- Individual effectiveness amplifies organizational performance and leads directly to competitive advantage.
- Greatness is built by empowering passionate voices.
- Our business is built on the notion that human beings have seeds of greatness; our job is to nurture those seeds to fulfill their potential.

Proven Core Competencies

- Greatness begins with principled, practical strategies and focused execution that leads to significant transformation and tangible results.
- Trusting relationships result from proven approaches that are relevant and effective.
- Our solutions are based on thought leadership that has stood the test of time, and has global impact.